



## Introducing the new incadea.dms Online Appointment Booking API



**incadea presents  
a modern approach  
to technology,  
empowering  
dealerships  
accelerate business  
productivity and  
user experience.**

**Let's built together  
great customer  
experiences.**

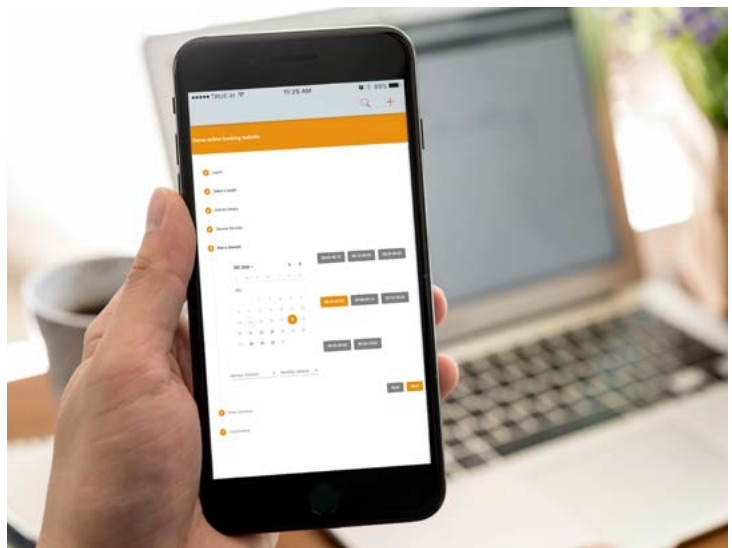
Our new Online Appointment Booking API provides seamless integration between OEM, dealer or 3rd party online booking systems and incadea.dms workshop capacity management.

The API covers the complete booking process: finding the nearest dealer, selecting desired services, picking free timeslot and the final appointment confirmation.

Timeslots are offered dynamically, based on selected location, vehicle, services, availability of the service advisors and workshop capacity.

Upon confirmation, incadea.dms automatically creates Scheduling Order containing all selected services and reserves resource capacity in the Web Service Planner.

Our solution is also certified for Daimler Online Appointment Booking (DSDbook).



**incadea provides complete and integrated solutions that meet dealerships' needs now and into the future. We want our customers to be empowered by the most flexible solutions in the industry, ready for whatever business challenges lie ahead.**

Take the next step.

For more information, please visit

our website [www.incadea.com](http://www.incadea.com) or contact us at [info@incadea.com](mailto:info@incadea.com)