

Introducing the new incadea.dms Web Service Assistant (WSA)



**incadea presents
a modern approach
to technology,
empowering
dealerships
accelerate business
productivity and
user experience.**

**Let's built together
great customer
experiences.**

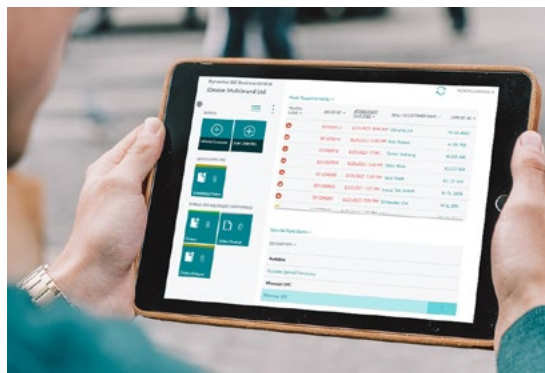
Digital technologies are starting to fundamentally change how workshop owners understand the need for investing in mobile tools to optimize their workshops and elevate the customer experience.

As part of this transformation, every technician needs straightforward mobile data access and specialized tools to perform work remotely, independently, and more efficiently.

These needs are considered within incadea's Web Service Assistant.

Our solution key facts:

- Add-On for Mobile Service.
- Web-Based Role Center for technicians made for tablets.
- Advanced Customer and Vehicle search capabilities.
- Available integration with a specific third-Party company for License Plate recognition functionality.
- Consistent workflow with the following common incadea.dms service-related functions.
 - ▶ Create, Update Mobile Service Orders, service jobs, and further details.
 - ▶ Create, Update Customer/Vehicle Data, GDPR compliant
 - ▶ Access to Vehicle Service History
 - ▶ Access to Service Remarks
 - ▶ Maintain Vehicle Appointments
 - ▶ Quick overview of upcoming service appointments
- Ability to enable the Vehicle Health Check (VHC) functionality within the Vehicle Reception App.
- New flexible UI pages approach.



incadea provides complete and integrated solutions that meet dealerships' needs now and into the future. We want our customers to be empowered by the most flexible solutions in the industry, ready for whatever business challenges lie ahead.

Take the next step.

For more information, please visit

our website www.incadea.com or contact us at info@incadea.com